

Gate Limited English Proficiency Statement

The Gate is responsible for ensuring that equal access to services, programs, and activities is provided to persons with Limited English Proficiency (LEP). LEP persons are defined as individuals who do not speak English as their primary language and who have a limited ability to read, write, speak, or understand English. This policy pertains to the language needs of The Gate's LEP customers.

The Gate will take reasonable steps to ensure that LEP persons have meaningful access and an equal opportunity to participate in its services, activities, programs, and other benefits. The Gate will take reasonable steps to provide language assistance services. Gate staff should take reasonable steps to provide language assistance services upon request by an LEP person who wishes to access Gate programs or activities or to whom Gate staff wishes to communicate.

This directive is intended only to improve the internal management of The Gate's LEP Procedures, and does not create any right or benefit, substantive or procedural, that is enforceable by law or equity by a party against the United States, its agencies, its officers or employees, or any person. Because this document is intended for the internal management of The Gate's LEP Procedures, it is not intended to be cited in any judicial or administrative proceeding. Administration of the programs discussed herein is within the sole discretion of the Department and its components.

Language Assistance Services Definition – Oral and written language services needed to assist LEP individuals to communicate effectively with staff, and to provide LEP individuals with meaningful access to, and an equal opportunity to participate fully in, the services, benefits, activities, or other programs